



Sun Valley – Twin Falls – Burley – Boise – Pocatello

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To: Employees and Partners

From: Jeremy Petersen President/CEO

Date: 3/18/20

At Elite Restoration the health and safety of our employees and customers is our top priority. We understand the concern and uncertainty many are experiencing surrounding the coronavirus (COVID-19) and are committed to being transparent and responsive regarding the needs of our employees and customers as the situation evolves.

We have taken numerous preventative steps to keep our employees safe, and thus far, these measures have caused no disruptions which would impact service to our customers. Additionally, we are well positioned to continue providing service through these turbulent times.

Like most companies, we are monitoring and reacting to daily news updates and trying to stay head of the curve. Our intention is to keep everyone informed as the situation evolves. It is important to maintain perspective in times like these.

Until this COVID-19 pandemic is resolved and things resume with some normalcy, please be safe and stay healthy.

Sincerely,

Jeremy Petersen President and CEO

Elite Restoration Inc.